

# Anteo Group Saves Government Agency From Costly Implementation

## INDUSTRY AND CLIENT PROFILE

The client is a state government agency.

## PROJECT

The client engaged Anteo Group to document the current Travel & Expense system and business processes associated with the system.

This Travel & Expense system is responsible for the reimbursement of all employee travel and expenses.

## CHALLENGES

The system was a custom application operating on an unsupported technology platform with limited documented processes. Also, the system did not have

sufficient disaster recovery or business continuity plans.

Due to the amount of issues associated with the system, the client retained Anteo Group to help determine whether to upgrade the existing system or implement a new package.

## VALUE AND RESULTS

Anteo Group's consultants documented the current system and business processes, developed plans for disaster recovery, business continuity, systems upgrades and support as well as provided short- and long-term recommendations for improving operations.

Anteo Group also provided the client with a cost-benefit analysis which was used by the client to determine whether the technology should be upgraded or another package should be implemented.

Based on the documentation and cost-benefit analysis, the government agency decided to upgrade the existing system rather than invest in a costly implementation process.

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